

## Patient Led Repeat Prescription Ordering

The way repeat prescriptions are ordered is changing on the

2<sup>nd</sup> of June 2025.

This means for patients instead of their local pharmacy ordering their prescriptions for them, they will need to request medication directly from their GP practice.



### Why are we doing this?

When a pharmacy orders prescriptions for patients, they don't always know if your medication has been changed or how much stock patients have at home. This leads to significant wastage of medicines that patients do not need, and in the worst case can be a risk to patients who may receive medication they should no longer be taking.

The NHS App is the safest and easiest way for patients to request their repeat prescription – giving them more control over their healthcare and taking away the hassle of unnecessary trips to the GP practice. You are also able to use the NHS App online if unable to use the app on your phone and paper prescriptions requests given in at reception if unable to use online services.



Patients who are unable to order their own medication by any of the recommended routes, are vulnerable and/or housebound, will be supported by their GP and local pharmacy. They can gain proxy access to help another person manage their GP health and care, this can be done via a form at reception or on our website.

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